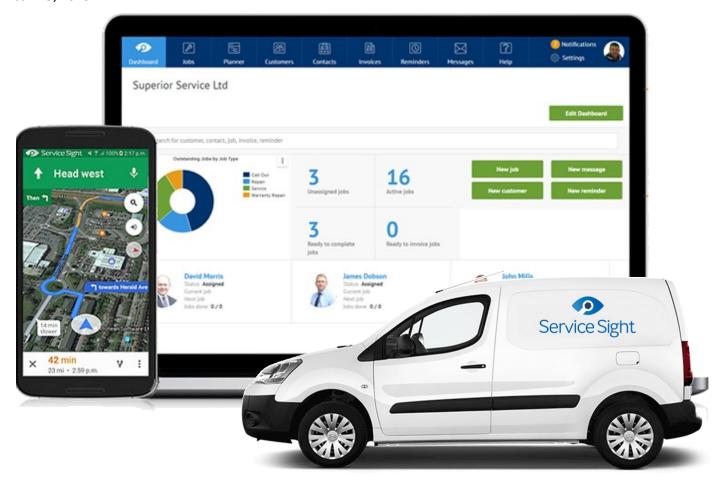# Release Notes SP2

**ServiceSight Field Service Management System - Service Pack 2**

Jan 19, 2018



**Notice**

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*Information in this document is subject to change without notice.*

# Contents

# SECTION 1 - BUG FIXES

## 1.1   4694      SQL Statements appearing in client UI

Several error or alert messages that appeared to users in the client contained complex SQL statements.

These have now been removed and replaced with more user-friendly messages.

## 1.2   4690      Uncompleting Job Visits

Users had issues uncompleting some job visits to make amendments to dates.

This has now been resolved.

# SECTION 2 - MINOR ENHANCEMENTS

## 2.1   Only UK Customers Imported from Xero

Although ServiceSight only supports UK customers currently (ie there are no currencies available other than sterling) if non-UK customers existed in Xero then when the import was run it caused an error on ServiceSight.

This has now been resolved so that non-UK customers are automatically excluded meaning the import runs smoothly.

## 2.2   Synching Invoices to Xero for the First Time

Invoices that already exist prior to connecting to Xero are marked as posted so that they are not included in the initial sync with Xero to prevent duplication where users have been operating ServiceSight without the link in place previously.

## 2.3   Xero Connection Improvements

When performing syncs with Xero, if the connection between Xero & ServiceSight has been lost then a user friendly message is displayed on screen to inform the user they have been disconnected & allow them to reconnect.

# SP1 RELEASE NOTES